## **NOTICE to RESIDENTS**

WHHOA continues to update its response to the ongoing COVID-19 public health emergency. Due to a resurgence of COVID-19 cases in the area, the Management Office Lobby is temporarily closed to the public through at least January 31st or until further notice.

## FOR CARRYING CHARGE PAYMENTS

Until further notice, Carrying Charges must be paid in the following manners:

- (1) Make sure you put your address on check or money order
- (2) The best way to pay your Carrying Charges is to mail to: WHHOA, 75 Downey Drive, Warminster, PA 18974
- (3) You may hand-deliver your Carrying Charge payment to the Management Office. During this public health crisis, the LOBBY ONLY will be OPEN from the first (1st) to the tenth (10th) of the month from 8:00 a.m. until 6:00 p.m.

The front doors will be UNLOCKED to drop off your Carrying Charges into a LOCKBOX mounted on the wall which will be clearly marked (it is hanging right next to the water fountain).

- i. DROP ALL PAYMENTS IN THE LOCKBOX
- ii. IMMEDIATELY VACATE THE BUILDING
  - 1. To maintain 'SOCIAL DISTANCING' procedures set forth by the Centers for Disease Control (CDC), and the PA Department of Health.
- iii. FOR A RECEIPT
  - 1. If you want a receipt, please include your email address with your check in your payment envelope. The Management Office will email the receipt to you.
- (4) There will be <u>NO BUSINESS</u> conducted at the windows.
  - i. PLEASE Do Not try to Open the windows
  - ii. PLEASE Do Not knock on the windows

For QUESTIONS or WORK ORDERS, please go home and call the Management Office at 215-672-0610

Normal hours for the Management Office are: Monday – Thursday 8:00 a.m. to 6:00 p.m.

(5) As further information becomes available, it will be posted to our website at <u>WARMINSTER-HEIGHTS.ORG</u>